



Quality Policy Statement

SINO-ZIMBABWE CEMENT COMPANY (Pvt) Ltd (SZCC), duly registered in Zimbabwe and incorporated in 1994 as a manufacturer of cement, recognizes the need to commit itself to the following values and to uphold them in order to position itself among the best manufacturers and marketers of cement and related products that conform to national and international standards:

Quality

Management promotes and supports quality in all disciplines within the company. The management Team accepts full responsibility for and has an unqualified commitment to the quality system and its continual improvement in order to ensure that products and services provided by the Company meet requirements of customers, interested parties, statutory and regulatory bodies. This commitment is further taken to all personnel throughout the Company who put a quality first approach to their tasks.

Customer Satisfaction

We aim to achieve and sustain a reputation for producing quality cement and related products at competitive prices for both local and regional customers. We intend to satisfy customer needs first time, on time and every time, while at the same time aiming to achieve profitability.

Employees

We believe in and strive for the involvement of every member of the Company in quality management. We endeavour to develop the necessary skills and build an attitude essential for a prevention –oriented work culture in pursuing company objectives.

Risks and Opportunities

Management is committed to continually determine and address external and internal issues that are relevant to the purpose and strategic direction of the organisation

This policy is applied by implementing a Quality Management System based on the International Standard ISO 9001:2015.

Wang Yong

Managing director

20 May 2016